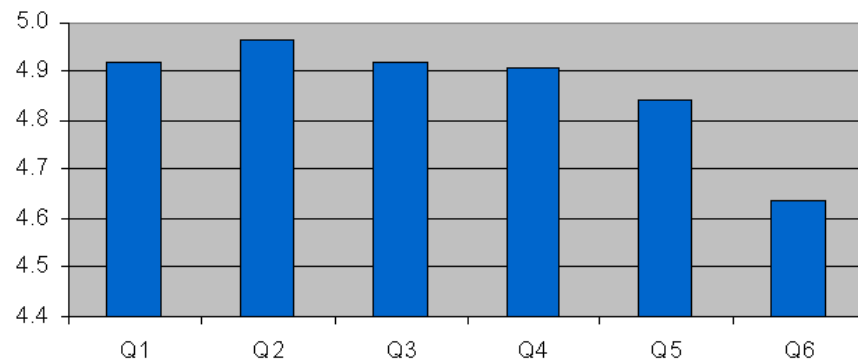


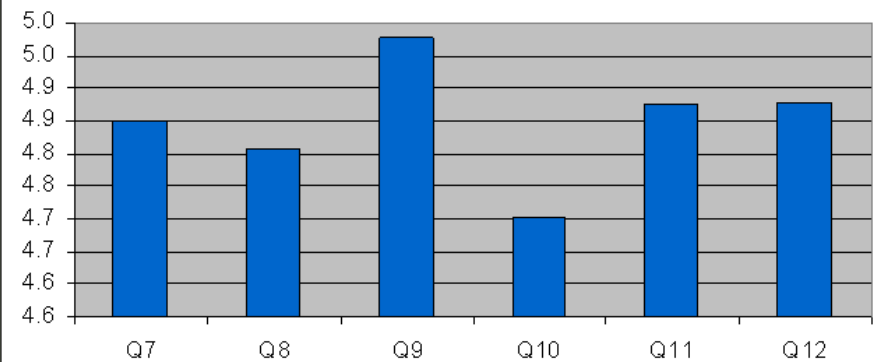
PATIENT SATISFACTION SURVEY RESULTS

Patient Satisfaction Questions 1-6



1. Equipment was clean when delivered.
2. The equipment remained in good working order.
3. The instructions were adequate for safe use of the equipment.
4. Instructions were adequate to teach me or my caregiver how to give the intravenous medications.
5. My pain was adequately controlled most of the time.
6. The staff was courteous and helpful.

Patient Satisfaction Questions 7-12



7. I was told who to call if I had problems with my intravenous medications.
8. I had the supplies I needed to take my intravenous medications on time.
9. I was satisfied with the response I received if I called for assistance on weekends or during evening hours.
10. I would recommend your service to my friends and family.
11. The services provided met my needs and expectations.
12. Patient rights and responsibilities were adequately explained to me.